

InCite Refund Policy

Effective Date: 1-1-2025

At Incite Logix, we are committed to customer satisfaction. If you are not entirely satisfied with your purchase, we're here to help.

- **Refunds:** We offer refunds within 14 days of purchase for eligible products or services. To request a refund, please contact us at JohnL@incitelogix.com with your order details and reason for the request.
- **Eligibility:** Refunds are only issued for unused services or undelivered digital products. Customized solutions or consultations are non-refundable once delivered.
- **Processing Time:** Approved refunds will be processed within 7–10 business days to the original method of payment.